

FAQs

How do I schedule an exam session?

During the registration process, you select the HOST Location where you would like to take your exam and a date and time for your test session.

How can I find a HOST Location?

From a drop-down menu, you can view and select the HOST Locations in your area.

Can I cancel and/or reschedule my test appointment?

Yes, simply contact your Test Sponsor to make new arrangements. A rescheduling fee may apply.

What type of identification must I bring to the test center?

In order to be admitted for testing, you must have two forms of identification; one must be a photo ID.

What are acceptable forms of identification?

Acceptable forms of photo ID include: State issued driver's license, passport, military identification, an employee identification card or a student picture ID from an accredited college or university. The following forms of non-photo ID are acceptable: credit card, check cashing card or a bank debit card. A social security card is not an acceptable form of identification.

Can I keep my belongings with me during the test session?

Your personal items may not be accessed during the test session. Personal items include: bags, wallets, purses, briefcases, watches, books, beepers, cell phones, palm pilots and calculators. You should, however, keep your identification with you at all times.

May I bring food or drinks into the testing room?

No, tobacco products, food, drink, and chewing gum are not allowed in the testing area.

Do you provide accommodations for Test Takers with special needs?

All of our HOST Locations are required to abide by federal and local laws that require reasonable accommodations for an individual with a disability in job-related test situations (i.e. The American Disabilities Act). If you have a special need, please contact your Test Sponsor to register for your exam. You may be required to submit a form that identifies your limitations and the supportive resource you are requesting. If the accommodation is approved, your Test Sponsor will notify KRYTERION who will make special arrangements at the HOST Location closest to you.

When will I receive my score reports?

The Test Sponsor determines when the score report is available to the Test Taker. Feedback and results are often available immediately upon the submission of an exam.

How can I check the status of my certification?

For most certifications, you can view and print your personal transcript at any time. To ensure the Test Taker's privacy, this is a password-protected area and function. Check with your Test Sponsor for further details.